

## Rules and regulations for visiting the Lill Gorna Chamber at the "Wieliczka" Salt Mine

### **Annex No. 13. Rules and regulations for visiting the "Wieliczka" Salt Mine**

#### § 1

##### Accessibility to the Lill Gorna Chamber

1. It is essential to adhere to the rules and regulations for visiting the "Wieliczka" Salt Mine during the visit to the Lill Gorna Chamber.
2. The Lill Gorna Chamber is part of the Tourist Route in the "Wieliczka" Salt Mine.
3. The chamber is situated in a part of the mine designated for individual tourists without the supervision of a guide.
4. The chamber is opened to tourists during regular visiting hours of the Tourist Route.
5. The Mine reserves the right to close the chamber or limit visiting without prior notice in cases justified by safety reasons or due to organisational issues. In such a case visitors shall not be entitled to a refund for the admission ticket.

#### § 2

##### Visiting the Lill Gorna Chamber

1. A visit in the chamber is included in the admission ticket price for visiting the mine.
2. The number of persons staying in the chamber at the same time is limited.
3. Entrance to the chamber depends on its vacancy.

#### § 3

##### Rules for visitors staying in the Lill Gorna Chamber

1. Persons under thirteen years of age and incapacitated persons can visit the chamber only in the company and under supervision of persons enjoying full legal capacity. Guardians are fully legally responsible as well as responsible for the persons in their care and for any and all damages caused by them.
2. The Mine reserves the right to exclude from use those stands that are not functioning or are damaged.
3. Excluding the chamber and/or any stands from the route shall not be considered as a basis for refunding the admission ticket in whole or in part.
4. It is necessary to abide to the comments and recommendations of the mine employees or other persons appointed by the Mine.
5. Visitors shall use the stands in compliance with the instructions of the service personnel. The 5D cinema and the multimedia projection in the so-called crystal are initiated by the service personnel, whereas, the tourist is permitted to use all the remaining equipment without any assistance:
  - a) AR glasses – the user positions his face in front of the glasses. The application presents a panoramic image. The user can turn, together with the glasses, around the stand;
  - b) Display stands – the user navigates the programme by touching the screen – texts, games, descriptions and films. The touch screens respond only to fingers.
  - c) Kinect technology mine map – the user operates the map by using gestures for viewing the map of the mine.
6. The Mine shall not be responsible for any whatsoever incidents that may result due to failure to follow the instructions thereto or due to the improper use of the stands.
7. Any breakdowns or damages of the equipment in the chamber shall be immediately reported to the mine staff or other persons appointed by the Mine.

#### § 4

##### Bans

1. Visitors in the chamber are prohibited to behave in any manner dangerous to the remaining visitors of the chamber and the equipment located there. In particular, visitors are prohibited to:
  - a) remove elements of the chamber to other areas outside the chamber,
  - b) move elements of chamber equipment from their positions,
  - c) sit on the equipment, lean on the equipment, place objects on the equipment, hit, push or shove the equipment, draw on the equipment, etc.,
  - d) damage any whatsoever elements of the chamber,
  - e) carry and drink alcohol and/or use or possess drugs in the chamber, smoke tobacco and/or an e-cigarette,
  - f) bring or eat foods and/or drink.
2. Access to the chamber is forbidden to persons under the influence of alcohol and/or drugs or behaving in a manner that constitutes a risk, endangers the safety of visitors and equipment or disrupts visiting for other tourists or violates the generally accepted norms of behaviour in public places
3. Any person violating prohibitions as stated in point 1 or 2 shall be requested to leave the mine premises without a right to refund for the admission ticket.

## § 5

### Arrangements for organized groups

1. Any organized under-aged group visiting the mine premises must be supervised by adult guardians.
2. In the case of junior high school groups and upper education schools one guardian shall supervise not more than 15 students; in the case of kindergartens and primary schools – not more than 10 pupils.
3. Guardians shall bear the full and complete responsibility for the behaviour of their wards as well as for any and all damages of the equipment or of any elements of the chamber caused by them.

## § 6

### Safety

1. The area of the chamber is covered by the dispatcher's surveillance system.
2. The Dispatcher is located in the Wisla Chamber in the area close to the meeting point for tourists preparing to exit the mine.
3. The Dispatcher and appointed mine employees are authorised to execute the provisions of the rules and regulations hereto. Persons staying in the chamber are obliged to absolutely obey the instructions given by mine employees.

## § 7

### Final Provisions

1. The rules and regulations are available on the website, [www.kopalnia.pl](http://www.kopalnia.pl) and at the "Wieliczka" Salt Mine Tourist Route Ltd., Park Kingi 10, 32-020 Wieliczka.
2. By purchasing an admission ticket to the mine tourists simultaneously accept the rules and regulations hereto and undertake to comply with these rules and regulations.
3. Failure of the tourist to comply with the rules and regulations hereto shall constitute the basis to commence procedures aimed at removing said tourist from the mine premises. In such a case the tourist is neither entitled to return to the mine premises on that day nor to a refund for the admission ticket.
4. The Mine is entitled to change the rules and regulations hereto. Amended rules and regulations shall be uploaded on the mine website [www.kopalnia.pl](http://www.kopalnia.pl).