

Rules and regulations of the Graduation Tower

§1

Graduation Tower Accessibility

1. The graduation tower is open every day, except on 1 January, Easter Sunday, 1 November and 24-25 December. Detailed information regarding graduation tower opening days and operating hours are communicated at www.kopalnia.pl ticket booths and mine information points.
2. The Mine reserves the right to close the graduation tower or introduce any other restrictions regarding visiting the graduation tower without giving any prior notice in cases justified by safety reasons as well as technical and organisation issues caused, amongst other, by atmospheric conditions that make it impossible for persons to stay in the said area or may interfere with technological processes, especially during the winter period.
3. The area surrounding the graduation tower is adapted for persons physically challenged and persons in need of assistance or on wheelchairs. It is necessary to climb a staircase to reach the entrance to the viewing platforms and observation tower.

§2

Sale and Booking

1. Entrance to the area of the graduation tower is subject to payment.
2. The price of the admission tickets and discount rules are provided in the Rules and Regulations for Visiting the "Wieliczka" Salt Mine, available at the mine or the website www.kopalnia.pl as well as information points and ticket booths.
3. The ticket booths accept payment in Polish Zlotys (PLN) and payment cards.
4. Admission tickets can be purchased:
 - 4.1 at ticket booths of the "Wieliczka" Salt Mine Tourist Route Ltd. located in the building of the Danilowicz Shaft, Park Kingi 10, 32-020 Wieliczka, during opening hours,
 - 4.2 at ticket booths of the "Wieliczka" Salt Mine Tourist Route Ltd. located in the building of the Regis Shaft, Plac Kościuszki 9, 32-020 Wieliczka, during opening hours,
 - 4.3 at the Promotion Office of the "Wieliczka" Salt Mine Tourist Route Ltd., ul. Wiślana 12a, 31-007 Krakow, during opening hours,
 - 4.4 at the ticket booth located close to the entrance to the graduation tower area. Detailed information regarding the graduation tower area ticket booth opening days and operating hours are communicated at www.kopalnia.pl ticket booths and mine information points.

§3

Returning Admission Tickets

1. In the case of cancelling the visit to the graduation tower area after purchasing the single admission ticket, this ticket may be returned, but only at the point where it was purchased and not later than on the last day of its validity. It is also necessary to provide proof of purchase.
2. In the case of cancelling the visit to the graduation tower area after purchasing the multiple admission ticket, this ticket may be returned, but only at the point where it was purchased, not later than on the last day of its validity and only if it has not been used at all. It is also necessary to provide proof of purchase.
3. If the ticket booth located in the area of the entrance to the graduation tower is closed due to reasons mentioned in § 1 point 2 hereto, the return of the purchased admission tickets and passes in compliance with the above-mentioned points 1 and 2 can take place at the ticket booths of the "Wieliczka" Salt Mine Tourist Route Ltd. located in the building of the Danilowicz Shaft, Park Kingi 10, 32-020 Wieliczka.
4. Should any of the circumstances mentioned above in § 1 point 2 occur, making it impossible to visit and/or stay in the graduation tower area within the validity time of the purchased pass, the Mine undertakes to make all possible efforts for providing the said service at another date agreed by the parties. To do that it is necessary to contact in person the employees of the Department of Tourist

Organisation at the "Wieliczka" Salt Mine Tourist Route Ltd. in the building of the Danilowicz Shaft, Park Kingi 10, 32-020 Wieliczka or with the "Wieliczka" Salt Mine Tourist Route Ltd. according to the contact details on the website www.kopalnia.pl.

§4

General Rules for Visiting the Graduation Tower

1. Entering the area of the graduation tower is permitted upon presenting a valid admission ticket.
2. Persons under thirteen years of age and incapacitated persons can visit the graduation tower only in the company and under the supervision of persons enjoying full legal capacity. Guardians are fully responsible for the persons in their care and for any and all damages caused by them.
3. Entering the area of the graduation tower with pets is forbidden except for guide dogs assisting blind and visually impaired persons.
4. Bringing luggage to the premises of the graduation tower is not allowed with the exception of hand baggage. Hand baggage is considered to be luggage of maximum dimensions 35cm x 20cm x 20cm. Larger backpacks, bags, suitcases should be left in coaches and cars or taken to the luggage room located in the area of descending into the mine.
5. The mine shall not be held responsible for any items left behind within the premises of the facility.
6. The mine shall not be responsible for any damages to or soiling of clothes of persons visiting the area of the graduation tower, caused especially by the brine.
7. The duration of the visit to the graduation tower is limited by its opening hours. However, the recommended visiting time at the graduation tower should not exceed 30 minutes.
8. The number of persons that can stand on the viewing platform located at Level 1 (+9.00 m) and observation tower at Level 2 (+18.00 m), at the same time, is limited and may be up to:
 - a) 60 persons on the viewing platform, Level 1
 - b) 10 persons on the observation tower, Level 2
 - c) 20 persons on both platforms of the observation tower (levels 1 and 2), at the same time.

§5

Safety Rules

1. The graduation tower is protected by the Internal Security Company, i.e. "Straż Ochronna - SKARBNIK" (Security Company-SKARBNIK) acting in compliance with the Act on Persons and Property Protection dated 22 August 1997 (uniform text of the Journal of Laws of 2004, item 1099). Regarding issues concerning safety and order, persons occupying the premises of the "Wieliczka" Salt Mine are obliged to follow the orders and/or instructions of the Security Company staff – as well as matters not covered by hereto Regulations.
2. The premises of the graduation tower are monitored and covered by the dispatchers surveillance system.
3. The whole area of the graduation tower and all the facilities and objects located within the area are an integral whole protected by the law. It is forbidden to move, remove and destroy any of these facilities and objects situated within the premises of the graduation tower.
4. Persons in the area of the graduation tower are permitted only in places where access is permitted and in compliance with the rules and regulations hetero.
5. Persons standing on viewing platforms and on the observation tower are obliged to take special precautions. Especially leaning out beyond the fencing is strictly forbidden.
6. Access to the area of the graduation tower is forbidden to persons under the influence of alcohol and/or drugs or behaving in a manner that constitutes a risk, endangers the safety of visitors and/or disrupts visiting for other tourists or violates the generally accepted norms of behaviour in public places.
7. Using open fire in the area of the graduation tower is strictly prohibited. Drinking alcohol, smoking tobacco or an e-cigarette is also forbidden.
8. Persons entering the premises of the Graduation Tower and their hand luggage may be subject to an inspection using electronic devices for detecting dangerous materials and objects, etc. Authorised employees of the mine may ask the visitors to open their handbags and other luggage and present the

contents for inspection. Visitors, who refuse to undergo a security inspection or to leave their luggage in the luggage storage will not be let on the premises of the Graduation Tower.

9. Carrying weapons to the premises of the graduation tower as well as objects that may be dangerous to life, health and public safety, subject to exceptions resulting from specific provisions, is strictly forbidden. Appointed mine employees will decide whether the above objects and in certain cases the baggage, not covered by hereto Regulations, are of a dangerous nature.
10. While visiting the area of the graduation tower it is necessary to follow the instructions given by the mine staff.

§6 Final Provisions

1. The rules and regulations are available on the website www.kopalnia.pl and at the “Wieliczka” Salt Mine Tourist Route Ltd., Park Kingi 10, 32-020 Wieliczka.
2. Failure of the tourist to comply with hereto rules and regulations shall constitute the basis to commence procedures aimed at removing said tourist from the premises of the graduation tower. In such a case, the tourist is neither entitled to return to the graduation tower premises on that day nor to a refund for the admission ticket.
3. Commerce, trade and promotion of any kind are forbidden within the premises of the graduation tower without the consent of the mine.
4. Any comments and/or remarks should be forwarded to the Dispatcher responsible for tourist traffic or sent to the mine address: Kopalnia Soli “Wieliczka” Trasa Turystyczna Sp. z o.o. (“Wieliczka” Salt Mine Tourist Route Ltd.), Park Kingi 10, 32-020 Wieliczka, Poland.
5. Purchase of an admission ticket to the mine constitutes acceptance of the rules and regulations hereto.