Safety

We are aware of the risks and keep sanitary safety in mind. We strive to ensure that all our facilities are safe for tourists and guests as well as for our employees.

Sanitary safety rules for parties and events organised at the "Wieliczka" Salt Mine:

- 1. We have introduced a mandatory adjustment of the maximum number of participants to the applicable regulations and we provide a spatial layout for the event that takes into account the sanitary safety requirements.
- 2. For those coming down directly to the event, as well as for those touring the mine, we have introduced a mandatory body temperature check, carried out at temperature measurement points at the entrance to the safe zone.
- 3. The chambers where the events take place, as well as the catering and storage facilities are disinfected both during routine cleaning and preparation, as well as after the event. In addition, the common elements that event participants come into contact with (toilets, counters, handrails, handles) are disinfected at least every two hours.
- 4. We have introduced mandatory hand disinfection for service personnel and participants prior to entering the chamber in which the event is organised.
- 5. Containers with disinfectant are located in front of the entrance to the chamber where the event is taking place as well as in the restrooms.
- 6. Instructions on proper hand washing and disinfection, use of masks, social distancing, as well as phone numbers for the District Sanitary and Epidemiological Station and medical services have been posted in visible areas.
- 7. Subject to technical conditions, we organise cloakrooms to enable participants to hang their own outerwear. The personnel of staffed cloakrooms are equipped with personal protective equipment.
- 8. We have introduced mandatory use of personal protective equipment by all event participants as well as the service staff.
- 9. Meals and beverages for event participants are prepared in accordance with the hygienic and epidemiological requirements included in the catering guidelines.
- 10. We have introduced an obligation for the event organiser to collect the necessary personal and contact details of all participants, subject to their consent, in the event that a coronavirus infection is detected in one of the participants.
- 11. We have introduced an obligation for the event organiser to inform all participants about the procedures for preventing the spread of the coronavirus, as well as to inform the participants that in the event of any concerning symptoms, they should refrain from participating in the event and follow the recommendations of the Chief Sanitary Inspectorate / Ministry of Health.
- 12. The guidelines for organisers of business meetings, training courses, conferences and congresses during the SARS-CoV-2 epidemic apply to any disputed or questionable issues.
- 13. Tours of the Tourist Route for the event participants and themed tours on the Tourist Route organised by the Event Organisation Department are carried out in compliance with the sanitary safety rules applicable to all other tourists.

