

## **RULES FOR PACKAGE TICKET SALE FOR THE TOURIST ROUTE AND THE MINERS' ROUTE**

1. The package consists of 2 components:
  - one ticket for individual visiting on the Tourist Route,
  - one ticket for individual visiting of the Miners' Route.
2. The types of packages and their prices are included in the price list of tourist services provided by Kopalnia Soli "Wieliczka" S.A.
3. The rules for granting discounts are included in the price list of tourist services of the Tourist Route and the Miners' Route.
4. The packages are available at the following points of sale:
  - in the mine's ticket offices at ul. Daniłowicza 10 and in the Regis Shaft at pl. Kościuszki 9
  - online at [www.kopalnia.pl](http://www.kopalnia.pl)
5. Individual tourist purchasing a package may visit the Tourist Route and the Miners' Route on different dates.
6. The package is valid for 1 month (30 days) from the date of purchase.
7. The package is issued to the bearer.
8. The package consists of 2 tickets sold jointly, in accordance with the rules of purchasing tickets at individual points of sale, for specific dates and times of visiting, in advance or on an ongoing basis at the ticket office.
9. It is allowed to change the date and time of visiting the Miners' Route up to 7 days from the date of purchasing the package, via e-mail sent to the address [trasa.gornicza@kopalnia.pl](mailto:trasa.gornicza@kopalnia.pl), provided that you receive a return message confirming the change of date and time.
10. It is not allowed to change the date and time of visiting the Tourist Route stated on the ticket.
11. The package is inseparable, it is not allowed to return the package or its individual components.
12. If the package is not used within 30 days from the date of purchase, its validity will expire without the possibility of a refund.
13. It is allowed to extend the package validity for more than one month if the Mine is unable to ensure the possibility of its use.
14. The regulations enter into force on 1 January 2021 and are valid until they are replaced by new regulations.