

Appendix no. 17 to the Terms and Conditions of Touring the “Wieliczka” Salt Mine and the underground exhibition of the Cracow Saltworks Museum

Detailed rules of visiting the Tourist Route and the underground exhibition of the Cracow Saltworks Museum in Wieliczka in view of the COVID-19 epidemiological situation

1. Only the Tourist Route and the underground exhibition of the Cracow Saltworks Museum in Wieliczka will be available for touring.
2. Entry to the premises of the Mine is possible only after meeting the sanitary safety requirements, i.e. temperature measurement, mandatory hand disinfection and the use of physical covering of mouth and nose.
3. For safety reasons, the Mine reserves the right to make it compulsory for tourists to use additional personal protective equipment, such as protective gloves, during the tour.
4. Tickets to the Tourist Route and the underground exhibition of the Cracow Saltworks Museum in Wieliczka can be purchased:
 - a. at the ticket booths of Kopalnia Soli “Wieliczka” Trasa Turystyczna Sp. z o.o. in the Daniłowicz Top Shaft, 32-020 Wieliczka, Park Kingi 10, on the day of the tour,
 - b. on-line at www.kopalnia.pl (the rules of on-line ticket sales are specified in separate regulations).
5. The tour of the Tourist Route and the underground exhibition of the Cracow Saltworks Museum in Wieliczka is organised according to a set schedule of descents. Tour tickets are purchased for a specific time of entry into the Mine. The current list of tours in Polish and languages other than Polish can be found at the Mine’s information and sales points and on the www.kopalnia.pl website.
6. The tour of the Tourist Route and the underground exhibition of the Cracow Saltworks Museum in Wieliczka takes place in groups with a guide appointed by the Mine for the entirety of its duration. Disengaging from the group and sightseeing alone is strictly prohibited.
7. The tour takes place without using the Tour Guide radio transmission system (for the guide’s voice).
8. The tour starts with a descent via stairs (380 stairs) in the Daniłowicz Shaft to the 1st level of the Mine, and ends with a lift ride from the 3rd level via the Regis Shaft, after which the guide leads the tourists back to the area of the Daniłowicz Shaft, or via the Daniłowicz Shaft.
9. Tourists can start their tour with a lift ride down the Daniłowicz shaft for an additional fee, subject to the decision of the Dispatcher in charge of tourist traffic.
10. For safety reasons, the mine is introducing special procedures concerning the use of the lift, i.e. mandatory use protective masks and hand disinfection before entering the lift and limiting the number of people using the lift at one time.
11. The mine reserves the right to introduce restrictions on sightseeing without prior warning in cases justified by security, sanitary safety or organisational concerns.