

Organising Tourist Route visits during the COVID-19 epidemic

1. Purchasing a tour ticket is only possible for a specific tour time.
2. Subsequent groups can enter the mine in 2,5-minute intervals, for a total of 24 tours per hour.
3. The maximum number of visitors in organised groups, as well as individual tourist groups is 30 people.
4. The organisation of tourist traffic on the surface, taking into account the requirement to observe social distancing requirements, is handled by the "Wieliczka" Salt Mine Visitor Services Department, whose responsibilities include handling lines to the ticket offices and tours, both for individual tourists and organised groups.
5. In the Daniłowicz Top Shaft building and during the tour of the Tourist Route, tourists are obliged to use face masks covering their mouths and noses, as well as observing proper social distancing in line with the sanitary restrictions listed in the Regulation of the Council of Ministers of 26 February 2021 on the establishment of certain restrictions, orders and prohibitions in connection with the occurrence of a state of epidemic. In the case of a medical exemptions from wearing a face mask, the tourist may be asked to provide an appropriate document or a medical certificate.
6. In the cases where a mask is destroyed, worn out or lost, the tourist may purchase a new one in points of sale located in the area of the Daniłowicz Shaft and along the Tourist Route.
7. Before starting the tour and before entering the Graduation Tower, tourists are asked to disinfect their hands.