

Terms and Conditions of Overnight Accommodation in the Słowacki Chamber in the "Wieliczka" Salt Mine

§ 1

Providing accommodation in the Słowacki Chamber

1. During a stay in the Słowacki Chamber the Visitor should strictly adhere to the provisions of the Terms and Conditions of Touring the "Wieliczka" Salt Mine along with its appendices.
2. The overnight stay in the Słowacki Chamber requires purchase ahead of time at the Sales Department of Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., 32-020 Wieliczka, Park Kingi 10, hereinafter referred to as the Organiser.
3. The overnight stay in the Słowacki Chamber is paid additionally. The detailed payment terms are defined in the price list available from the Organiser, as well as published on the www.kopalnia.pl website.
4. The rules of booking and the current availability of overnight stays in the Słowacki Chamber are available from the Organiser.
5. Individual tourists and groups can purchase their overnight stays:
 - a) online at www.sklep.kopalnia.pl
 - b) by phone: +48 12 278 73 92,
 - c) by sending an e-mail to: noclegi@kopalnia.pl,
6. The Visitors may purchase bundles of tours with an overnight stay in the Słowacki Chamber; the details are available from the Organiser.
7. The minimum number of Visitors required to organise an overnight stay in the Słowacki Chamber is:
 - a) for individual tourists – 15;
 - b) for group tours – 20,

unless stated otherwise in specific rules enacted due to an emergency situation, epidemic or another reason;

8. The maximum number of Visitors staying in the Słowacki Chamber is 48.
9. If the sufficient number of Visitors is not reached, the overnight stay is cancelled. The Visitors will be informed about the cancellation three working days in advance by phone or via e-mail.
10. The Mine reserves the right to close the chamber or to introduce changes regarding the conditions of the overnight stay and the accommodation without prior warning in cases justified by safety or organisational concerns.

§ 2

Rules of stays in the Słowacki Chamber

1. Visitors under the age of 18 as well as Visitors, who are partially or fully legally incapacitated may stay in the Słowacki Chamber only under the care of a guardian – a person with full legal capacity. Guardians are held fully liable and responsible for the persons in their care and for any and all damage caused by them.
2. The Mine reserves the right to close parts of the chamber to the Visitors for reasons pertaining to safety or organisational matters. Such a closure shall not constitute grounds for refunding all or part of the service fee.
3. During the stay in the Słowacki Chamber, the Visitors shall comply with the commands and instructions of the Mine staff supervising the overnight stay.
4. Using any additional equipment (TV set, game tables) is allowed only with the consent of the Mine representative supervising the overnight stay.
5. The Mine shall not be held liable for any incidents resulting from non-compliance with staff instructions or any misuse of the equipment installed in the Słowacki Chamber.
6. All accidents, incidents, sudden illnesses, failures or damage to the equipment of the Słowacki Chamber shall be immediately reported to the Mine staff supervising the overnight stay.

7. The Visitors should make sure that the chamber stays clean. Before leaving the Słowacki Chamber, the Visitors should check the chamber and make sure that they do not leave any items and personal belongings. The Mine shall not be held liable for items left in the Słowacki Chamber.
8. During the overnight stay at the Słowacki Chamber, the Visitors should observe quiet hours, which are in effect from 10:00 p.m. to 6:00 a.m.
9. Consuming food and beverages is allowed only in designated areas.

§ 3 Prohibitions

1. Visitors staying in the chamber are forbidden to engage in any behaviour that may pose a danger to other Visitors or the equipment in the Słowacki Chamber. In particular, the Visitors shall not:
 - a) remove, move or damage the chamber's equipment or parts thereof;
 - b) consume food and beverages with the exception of areas referred to in § 2(10);
 - c) climb on the wooden structure and equipment of the accommodation area, in places not intended for this purpose, and on elements of the chamber mining supports,
 - d) bring in and consume alcohol, drugs and other substances, smoke and use electronic cigarettes;
 - e) use heaters, kettles and other electric heating devices; other electrical appliances may be used with the consent of the Mine representative supervising the overnight stay.
2. Staying in the Słowacki Chamber is prohibited to persons under the influence of alcohol and/or other intoxicants, as well as behaving in a manner that poses a threat to other Visitors and the exhibits in the chamber, disrupting peace or violating the generally accepted norms of behaviour in public places.
3. Visitors who violate the prohibitions listed in items 1 and 2 will be asked to leave the premises without a refund of the service fee.

§ 4 Safety

1. The premises of the Słowacki Chamber are covered by the dispatcher's surveillance system.
2. The dispatcher and Mine staff supervising the overnight stay in the Słowacki Chamber are authorised to enforce the provisions of these Terms and Conditions. Visitors staying in the Słowacki Chamber are obliged to follow the commands and instructions of the Mine staff.

§ 5 Final provisions

1. By purchasing the overnight stay in the Słowacki Chamber, the Visitor accepts these Terms and Conditions and agrees to be bound by them.
2. Failure to comply with these Terms and Conditions shall constitute grounds for taking steps to remove the offending Visitor from the Mine premises. In the case of a removal, the Visitor shall not be entitled to a refund of the service fee.
3. The Terms and Conditions of overnight stays in the Słowacki Chamber are available on the Mine's website at www.kopalnia.pl and at the office of Kopalnia Soli „Wieliczka” Turystyka Sp. z o.o., 32-020 Wieliczka, Park Kingi 10.
4. The Mine reserves the right to change these Terms and Conditions. The amended Terms and Conditions will be made public on the www.kopalnia.pl website.