

**TERMS AND CONDITIONS OF THE EVENT:  
NEW YEAR'S CONCERT AT THE "WIELICZKA" SALT MINE**

**PURPOSES:**

1. Organisation of a cultural event for classical music fans.
2. Promotion of the "Wieliczka" Salt Mine as the organizer of the cultural events.

**ORGANISER**

The event is organised by Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., Park Kingi 10, 32-020 Wieliczka, KRS 0000030908, NIP: 683 14 80 313, [www.kopalnia.pl](http://www.kopalnia.pl).

**DATE AND PLACE OF THE EVENT**

The event will take place on 4 January 2025 (the first concert) and 5 January 2025 (second concert) at 6:00 p.m. in the Warszawa Chamber, located below the surface and comprising part of the historic "Wieliczka" Salt Mine. Both concerts will be organised with the performance of the same artists and with the same frame programme.

**EVENT DESCRIPTION**

In the beautiful scenery of the Warsaw Chamber, located at a depth of 125 m underground Joanna Freszel – soprano, Karin Wiktor - Kafucka – soprano, Krzysztof Kozarek – tenor and Szymon Komasa – baritone will perform, as well as the excellent orchestra of the Krakow Opera, led by Piotr Sulkowski.

**FRAME EVENT PROGRAMME**

The concert programme will include opera and operetta music as well as film music. Each concert will be organized in two parts, with a 15-30 minute break between the first and second part of the concert.

**ORGANISATION OF ELEVATOR RIDES TO AND FROM THE "WIELICZKA" SALT MINE**

1. The event takes place in the Warszawa Chamber, which is located at the depth of 125 metres and constitutes part of the historic "Wieliczka" Salt Mine.
2. The participants of the ball will enter and leave the "Wieliczka" Salt Mine via the elevator in the Daniłowicz Shaft M. Daniłowicza 10, 32-020 Wieliczka). The elevator rides are subject to the following terms:
  - a) each elevator floor can accommodate a maximum of 9 individuals;
  - b) leaning out of the elevator or putting the limbs outside the elevator during the ride is strictly forbidden;
  - c) while waiting for an elevator ride, participants should gather at a distance of approx. 3 metres from the entrance;
  - d) during the elevator ride, the participants are required to follow the instructions of the mine staff supervising the ride, as well as the shaft signalmen.
3. The participants of the ball will get to the "Wieliczka" Salt Mine via the elevator and will be taken to the Warszawa Chamber during organised elevator rides taking place from 4:30 p.m. to 5:45 p.m.
4. The Organiser reserves the right to provide elevator rides for the participants using an elevator in a different shaft. In the case of unforeseen circumstances, for example due to safety concerns, the descent and return of the participants may also be conducted via the shaft stairwell.
5. Due to the character of the venue, persons with limited mobility participating in the concert are required to notify the Organiser in advance by sending an e-mail to: [imprezy@kopalnia.pl](mailto:imprezy@kopalnia.pl)

**PARTICIPATION IN THE EVENT**

1. Unless the participant holds a complimentary invitation issued by the Organiser, admission to the event is paid.
2. The participants are required to produce a valid ticket or an invitation.
3. An invitation is valid for two participants and a single ticket is valid for one participant only.
4. The number of seats in the venue is limited.
5. The seats in the venue are numbered.

6. The admission tickets for the event are priced as follows:
  - a) Category I – 460 PLN (incl. VAT)
  - b) Category II – 350 PLN (incl. VAT)
  - c) Category III – 290 PLN (incl. VAT)
  - d) Mezzanine – 100 PLN (incl. VAT)
7. The limited tickets will be available at the following ticket office: Grand Sal Hotel – reception desk; phone: +48 12 278 73 92 Wieliczka Park Kingi 7; phone: +48 12 278 73 92 and on-line, offered at the [www.kopalnia.pl](http://www.kopalnia.pl) and platform [ebilet.pl](http://ebilet.pl).
8. The on-line sales via [www.sklep.kopalnia.pl](http://www.sklep.kopalnia.pl) are subject to the **Terms and Conditions of Sales of Services Provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o.o.** available on [www.kopalnia.pl](http://www.kopalnia.pl) (<https://sklep.kopalnia.pl/index/regulamin-sprzedazy-uslug-oferowanych-przez-kopalnie-soli-wieliczka-turystyka-sp-z-o-o-1-2-3.html>). Make sure to read these Terms and Conditions before purchasing tickets on-line. Purchasing a ticket on-line is tantamount to a confirmation that you accept all the relevant Terms and Conditions.
9. The on-line sales on sales platform [ebilet.pl](http://ebilet.pl) are subject to the *Regulamin zakupu w systemie dystrybucji biletów eBilet obowiązujący od dnia 17 października 2024 r.*, available on [www.ebilet.pl](http://www.ebilet.pl) (<https://www.ebilet.pl/lp/regulamin>). Make sure to read these Terms and Conditions before purchasing tickets on-line. Purchasing a ticket on-line is tantamount to a confirmation that you accept all the relevant Terms and Conditions.
10. Tickets will be offered for sale until they are sold out.

## SAFETY

1. All participants remaining in the underground chambers of the "Wieliczka" Salt Mine are required to use only the designated paths (excavations) under the supervision of staff members supervising the event.
2. Due to the character of the venue (an underground chamber of an active mining facility), all participants are required to follow the instructions of staff members supervising the event.
3. The participants are not allowed to tamper with any electrical equipment and cables, as well as any elements of the water supply, fire suppression and communication systems located in the underground workings of the "Wieliczka" Salt Mine and in the surface buildings without authorisation.
4. The premises of the "Wieliczka" Salt Mine are under CCTV surveillance and monitored by a supervision system.
5. The premises of the "Wieliczka" Salt Mine and all the facilities constitute an integral, legally protected complex. Moving, removing or causing damage to any objects or facilities situated within the premises of the Mine is strictly prohibited.
6. Smoking and vaping, as well as using open flames is strictly forbidden on the premises of the "Wieliczka" Salt Mine.
7. For the sake of their own safety and the safety of other participants of the event, each participant is obliged to observe the rules of safety and follow the instructions of the event staff.
8. Legal guardians of minors participating in the event declare that they are fully responsible for their participation in the event.

## LIABILITY

1. The participants of the event are obliged to strictly follow the Organiser's instructions, as well as instructions of the staff responsible for security and safety during the event.
2. The Organiser shall not be held liable for situations resulting from failure to comply with the above-mentioned provisions, regulations and instructions of the personnel responsible for safety and order during the event, as well as for random events which cannot be predicted.
3. The participants of the event shall bear full material liability for damages caused in the area where the event takes place to its other participants, as well as for damages to the Organiser's property or the property under the Organiser's management, resulting from the fault of the participant.
4. The Organiser shall not be held liable for the belongings of the participants of the event left unattended in the area where the event takes place.

## PERSONAL DATA PROTECTION

1. The event may be recorded by the Organiser in the form of photographic and video materials, broadcast or streamed live, as well as disseminated in other forms on-line, including on social media platforms.
2. The participants in the event agree that the Organiser has the right to record and use their likeness and unaltered image, as well as the likeness and unaltered images of children participating in the event under their care in information and promotional materials developed by the Organiser, in broadcasts and live streaming content, as well as in content disseminated in other forms on-line, including on social media platforms.
3. The participant reserves the right to withdraw their consent to the dissemination of their likeness and image in information and promotional materials developed by the Organiser, in broadcasts and live streaming content, as well as in content disseminated in other forms on-line, including on social media platforms.
4. In order for this withdrawal to be effective, the participant is required to submit their withdrawal in writing by sending an e-mail to [iod@kopalnia.pl](mailto:iod@kopalnia.pl) no later than 3 working days before the event.
5. The Data Controller is Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., Park Kingi 10, 32--020 Wieliczka, KRS 0000030908, NIP: 683 14 80 313.
6. The information clause is available at [www.kopalnia.pl/zastrzezenia-prawne](http://www.kopalnia.pl/zastrzezenia-prawne).

## CONCLUDING REMARKS

1. The event may be cancelled due to any unforeseen events or force majeure.
2. In the event of cancellation of any concert, tickets purchased at a stationary point of sale will be returned on general terms, and in the case of tickets purchased online - on the basis of a document *Terms and Conditions of Sales of Services Provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o.o.* available on [www.kopalnia.pl](http://www.kopalnia.pl) (<https://sklep.kopalnia.pl/index/regulamin-sprzedazy-uslug-oferowanych-przez-kopalnie-soli-wieliczka-turystyka-sp-z-o-o-1-2-3.html>) or on the basis of a document: *Regulamin zakupu w systemie dystrybucji biletów eBilet obowiązujący od dnia 17 października 2024 r.*, available on [www.ebilet.pl](http://www.ebilet.pl) (<https://www.ebilet.pl/pl/regulamin>).
3. Please be informed that should you decide not to attend the event, pursuant to Article 38, item 12 of the Act of 30 May 2014 on Consumer Rights (Dz. U. [Journal of Laws] of 2023, item 2759, as amended) you do not have the right of withdrawal from the contract.
4. These regulations are available on the Organiser's website - [www.kopalnia.pl](http://www.kopalnia.pl), as well as from the Organiser's representative during the event.