

**Terms and Conditions for sale of paid spa services offered by Uzdrowisko Kopalnia Soli "Wieliczka", Branch of Kopalnia Soli "Wieliczka" Turystyka sp. z o.o.**

**§ 1**

**Subject Matter of these Terms and Conditions**

1. The provisions of these Terms and Conditions are applicable to the Agreements on the sales of tickets and Services offered by Kopalnia Soli "Wieliczka" Turystyka z o.o., concluded:
  - (a) on-line, using the System via the website <https://www.kopalnia.pl/uzdrowisko>
  - (b) by e-mail at the address [zdrowie@kopalnia.pl](mailto:zdrowie@kopalnia.pl),
  - (c) by telephone.
2. The Tickets and Services, which are the subject of these Terms and Conditions, are provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o.o. with its registered office in Wieliczka, Park Kingi 10, 32- 020 Wieliczka, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the Krakow - Śródmieście district in Kraków, 12th Economic Division of the National Court Register under the number 0000030908 and tax identification number (NIP): 6831480313, REGON (National Business Registry Number): 351197769, hereinafter referred to as "KSW Turystyka", which performs the purchased services through its branch operating under the name: UZDROWISKO KOPALNIA SOLI "WIELICZKA" BRANCH OF KOPALNIA SOLI "WIELICZKA" TURYSTYKA SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ, entered in the register of entities performing medical activities - Registry No. 000000006936, designation of the authority: W - 12, e-mail: [zdrowie@kopalnia.pl](mailto:zdrowie@kopalnia.pl), tel. 12 278 75 12.

**§2**

**Definitions**

- 1) Consumer** - A buyer being a natural person who concludes the Sales Agreement for purposes other than directly related to his/her economic or professional activity.
- 2) Buyer** - a natural person, a legal person or an entity without legal personality which is granted legal capacity by law, concluding the Sales Agreement.
- 3) Order Number** - a unique code containing information about the system number of the transaction, as well as date and time of using the service, assigned by the System.
- 4) Organiser** - Uzdrowisko Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., Branch of Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., specified in §1(2) of these Terms and Conditions, which is a medical facility.
- 5) System** - a computer software which enables concluding Sales Agreements on-line, available via the website at <https://www.kopalnia.pl/uzdrowisko>.

**6) Sales Agreement** - a sales agreement within the meaning of 535 § 1 of the Act of 23 April 1964 of the Civil Code, concluded between KSW Turystyka sp. z o.o. and the Buyer, the subject of which is the provision of the Service, concluded in real time via the System (via the Internet), by e-mail or by telephone - without the simultaneous physical presence of the parties.

**7) Service** - activities, actions or services performed by the Organiser under the Sales Agreement, as specified in Annex 1 to the Terms and Conditions.

### **§3**

#### **Enquiry concerning availability**

1. The Buyer may submit an enquiry concerning booking of the selected Service using one of the following forms:
  - a) by e-mail (to the address: [zdrowie@kopalnia.pl](mailto:zdrowie@kopalnia.pl)),
  - b) by telephone at 12 278 75 15, available during the Organiser's working hours,
  - c) by using the "Ask about stays" form available in the System at [www.kopalnia.pl/uzdrowisko](http://www.kopalnia.pl/uzdrowisko)
2. The types of Tickets available are defined in Annex 1 to these Terms and Conditions.
3. The Buyer may submit an enquiry about the Service, no later than:
  - a) 5 days prior to the date of commencement of the Service - in case of purchasing Outpatient treatment, Treatment with accommodation, Spa relaxation, PRO treatment with accommodation services
  - b) 6 hours before the time of commencement of the Service - in case of purchasing of the "Healthy Sleep" Service,
  - c) 2 days prior to the commencement of the Service - in the case of other Services.
3. In the enquiry, the Buyer should specify the type of Service, the start date of the Service and the number of people who will use the Service. For some Services, the name, telephone and date of birth of the person who will use the Service must be provided. The provision of this data is voluntary, but necessary for the performance of the Service.
4. If the Service in the configuration specified by the Buyer is available, the Buyer is informed thereof and can start the process of booking the Service.
5. In the event of non-availability of the Service in the configuration specified in the enquiry, the Buyer shall be informed thereof and the booking process for that Service shall be terminated ineffectively upon receipt of such information by the Buyer.

## **§ 4**

### **Booking and Sales Agreement**

1. Upon receipt of confirmation of the Service availability, the Buyer may book the Service.
2. In order to make the booking, the Buyer, should:
  - a) provide his/her personal details, i.e. his/her name and e-mail address and telephone number,
  - b) when requesting an invoice, the Buyer shall also provide other necessary details, including name and surname, and in the case of a person running business, also the company name, tax identification number and principal place of business,
3. The refusal to provide the data specified in paragraph 2(a) will result in cancellation of the booking. The refusal to provide the data referred to in paragraph 2(b) will prevent the invoice from being issued.
4. If the booking is made in the System, the booking is kept for 30 minutes from the time the details are validated and you proceed to payment. For other forms, reservations are held for 3 days from the date of confirmation of availability. On the dates specified above, the Buyer is required to make an advance payment constituting 30% of the amount due in order to hold the reservation until the date of performance of the Service. The payment must be made in the manner provided for in § 5 of the Terms and Conditions (if the purchase is made via the System), or - if the booking is made by telephone or e-mail - by bank transfer to the bank account of the Organiser provided to the Buyer during booking. If the full advance payment is not made by the date specified above, the booking shall be cancelled.
5. Once the amount of the advance payment has been credited to the Organiser's bank account, the Buyer receives confirmation of the booking in the form of electronic information, issued in the System, or sent by the Organiser to the e-mail address provided by the Buyer. If a faulty e-mail address is provided, the booking confirmation shall be left with the Organiser with effect of delivery. Making of the advance payment shall at the same time serve as the confirmation of concluding of the Sales Agreement.
6. The balance due for the Service, outstanding after making the advance payment shall be paid by the Buyer by the date of commencement of the Service. In the absence of payment of the full amount due for the Service within the time limit specified above, the booking shall be cancelled and the lack of payment shall be treated as cancellation of the Service by the Buyer, subject to the principles set out in § 8 of these Terms and Conditions.
7. After payment of the full amount due for the Service, the Buyer will receive a payment confirmation - a fiscal receipt or an invoice. The confirmation is handed over in person or by e-mail, applying the principles indicated in subparagraph 6 of this paragraph.

8. The purchase of the Service is tantamount to the acceptance by the Buyer of the "Terms and Conditions of Staying in the Therapeutic Salt Caverns of the Wieliczka Salt Mine", available on the website [www.kopalnia.pl](http://www.kopalnia.pl) and these Terms and Conditions and the Buyer's obligation to introduce all persons who will use the Service into their provisions. Depending on the form of purchase, the Buyer shall be informed of the above provisions by means of information provided in the System, by telephone or by e-mail.
9. If the Service is purchased at a reduced price, the Organiser has the right, prior to and during the provision of the Service, to ask the Buyer to present a document confirming the right to purchase the Service at a reduced price, in particular the Large Family Card, Senior Citizen Card or relevant ID card. The verification can take place immediately prior to the commencement of the service. In case of the lack or refusal to produce such a document, the Organiser has the right to refuse the provision of the service, or to make the provision of the service conditional upon the payment of a surcharge up to the full amount.
10. The Sales Agreement is concluded as soon as the advance payment for the Service has been made.

## **§ 5**

### **Rules for making online payments through the System**

1. By making a payment for the Service purchased through the System, the Buyer accepts the Autopay Single Payment Transaction Terms and Conditions, available on the website at [https://pomoc.autopay.pl/storage/regulamin\\_platnosci\\_automatycznych\\_bluemedia\\_29042020.pdf](https://pomoc.autopay.pl/storage/regulamin_platnosci_automatycznych_bluemedia_29042020.pdf). The Buyer verifies the correctness of the e-mail address provided during the booking process.
2. Payment should be made within 30 minutes of booking the Service. In case of the lack of payment within the specified time limit, the booking will be cancelled.
3. Online payments can be made by payment card, wire transfer or BLIK.
4. KSW Turystyka Sp. z o.o. shall not be held liable for any disruptions of access to the payment system stemming from reasons beyond its control, including security reasons, as well as for exchange rate risks where the settlement currency is other than the Polish zloty (PLN).

## **§ 6**

### **Rights and obligations of the parties to the Sales Agreement**

1. By concluding the Contract of Sale, the Buyer declares that they have read and understood these Terms and Conditions and undertakes to abide by them.
2. The Buyer is not authorised to purchase Services for the purpose of their resale, including in particular resale for profit, as referred to in Article 133 of the Act of

20 May 1971 - Code of Offences. KSW Turystyka sp. z o.o. reserves the right to report suspicions of such activities to the relevant law enforcement agencies.

3. The Buyer has the right to lodge a complaint regarding the concluded Sales Agreement only in case of purchase of Services from the places indicated in §3(1).
4. The Buyer shall have the right to lodge a complaint regarding the concluded Sales Agreement:
  - a) in writing, to the Organiser's address,
  - b) by e-mail: to [zdrowie@kopalnia.pl](mailto:zdrowie@kopalnia.pl)
5. The complaint must contain at least the name of the complainant, relevant details enabling the recipient to respond to the complaint (e-mail or contact address), a description of the circumstances which resulted in the complaint being made, including the Booking Number or other details that enable identifying the transaction, as well as the request made by the complainant. The Organiser reserves the right to request additional clarifications if they are deemed necessary to explain the case and provide a response.
6. The Organiser undertakes to respond to the complaint no later than 14 days from the date of its receipt. The response will be provided in writing or by e-mail, depending on the details provided by the complainant.
7. The provisions of subparagraph 3-6 of this paragraph do not exclude or limit the Buyer's warranty rights arising from the provisions of commonly applicable law.
8. The Organiser declares that it does not agree to participate in the out-of-court settlement procedure for consumer disputes in the event that a complaint submitted by the Consumer is rejected.

## **§ 7**

### **Withdrawal from the Sales Agreement**

1. Pursuant to Article 27(1) of the Consumer Rights Act of 30 May 2014 (consolidated text, Journal of Laws of 2024, item 1796 as amended) The consumer has the right to withdraw from the Sales Agreement within 14 days of its conclusion without giving any reason and without incurring costs.
2. The right to withdraw from the Sales Agreement is communicated to the Consumer by the Organiser during the booking process.
3. If the time limit for making a declaration of withdrawal from the Sales Agreement expires after the Organiser has fully performed the Service, the Organiser shall inform the Consumer in the course of the booking that once the performance (performance of the Service) by the Organiser has been completed, the Consumer will lose the right to withdraw from the Sales Agreement. Under such circumstances, the Consumer has no right of withdrawal.
4. In the event of submission of an effective declaration of withdrawal by the Consumer, the Organiser shall refund the amounts paid by the Consumer, within

14 days of receipt of the declaration of withdrawal. If the declaration of withdrawal is submitted after the commencement and before the completion of the Service, the Organiser shall be entitled to remuneration for the part of the Service performed.

5. The above provisions shall apply to a natural person who concludes the agreement directly related to his/her business activity, where it is apparent from the provisions of that agreement that it is not of a professional nature for that person, arising in particular from the subject matter of his/her business activity made available on the basis of the provisions on the Central Register and Information on Business Activity.

## **§ 8**

### **Resignation from the Service**

1. If the Buyer resigns before or during the performance of the service without exercising the right specified in §7 hereof, the following provisions shall apply.
2. In the event of cancellation of the service submitted by the Buyer for reasons attributable to the Buyer before or during the performance of the service, the Organiser shall be entitled to impose a contractual penalty on the Buyer in the amount of:
  - a) 50% of the payment made by the Buyer if the resignation has been submitted 29-14 days before the date of commencement of the Service.
  - b) 100% of the payment made by the Buyer if the resignation has been submitted later than 14 days before the date of commencement of the Service.
3. The Organiser may claim compensation exceeding the amount of the contractual penalties.
4. The contractual penalty or compensation may be deducted from the Buyer's claim for reimbursement of the amounts paid for the performance of the Sales Agreement. The amount remaining after the deduction shall be reimbursed to the Buyer, subject to the provisions of subparagraphs 6 and 7 of this paragraph.
5. In the event that the Buyer resigns for reasons that are not attributable to it, it shall be entitled to refund of the amounts paid for the performance of the Sales Agreement subject to the provisions of subparagraphs 6 and 7 of this paragraph. A cancellation for reasons which are not attributable to the Buyer shall be deemed to be, in particular, the case of a medical disqualification concerning the person using the Service. Disqualification shall be determined on the basis of a medical certificate. If the resignation is submitted during the performance of the Service, a medical certificate from a doctor appointed by the Organiser is required.
6. The value of the part of the Services performed by the Organiser shall be deducted from the receivables to be refunded to the Consumer.

7. The reimbursement of the amounts paid for the performance of the Sales Agreement, after any potential deductions, shall be made within 14 days of the Organiser's receipt of the resignation. If the spa service is purchased as a package with accommodation, the Buyer is obliged to pay for 1 hotel night.
8. Services marked as a non-refundable offer in Annex 1 to the terms and conditions are not subject to the cancellation set out in this paragraph. In the event of cancellation, the Buyer is obliged to pay the entire price for the Service and the amount paid is non-refundable.

## § 9

### Information clauses concerning the processing of personal data

1. The Controller of your personal data processed in connection with the purchase of Services is  
Kopalnia Soli „Wieliczka” Turystyka z o.o. with its registered office in Wieliczka, Park Kingi 10, 32 - 020 Wieliczka,
2. The compliance with relevant data protection laws is supervised by the Data Protection Officer appointed by the Data Controller, who can be contacted via e-mail: [iod@kopalnia.pl](mailto:iod@kopalnia.pl) or in writing, by sending a letter to the Controller's address, labelled "DPO".[iod@kopalnia.pl](mailto:iod@kopalnia.pl)
3. Personal data shall be processed on the basis of:

Purposes of data processing	Legal basis for data processing
Accepting an enquiry about an offer and responding, providing payment services and executing a contract	Article 6(1)(b) GDPR (taking action at the request of the data subject prior to entering into an agreement),
Confirmation of the right to purchase with exemption	Article 6(1)(a) of the General Data Protection Regulation (consent of the Buyer) Article 6(1)(b) of the General Data Protection Regulation (taking action at the request of the data subject prior to entering into a contract and performance of the contract)
Compliance with the obligations arising from the law concerning the issue and retention of accounting documents (invoices, receipts)	Article 6(1)(c) of the General Data Protection Regulation (legal obligation) - the Accounting Act and tax law regulations
Registration of participants of events organised by or for KSW Turystyka	Article 6(1)(f) of the General Data Protection Regulation (legitimate interest – identification of persons entering the premises of the "Wieliczka" Salt Mine to ensure safety and order)

Monitoring and analysis of online shop customer activity, including for the purpose of providing information about unfinished transactions (only for Buyers in the System who signed up for the Mine newsletter) and for statistical and marketing purposes	Article 6(1)(a) of the General Data Protection Regulation (Buyer's consent)
Handling of the complaint process	article 6(1)(b) of the General Data Protection Regulation (performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into an agreement),
Establishing and pursuing claims, as well as undertaking debt related to the debt collection process, defence against claims	Article 6(1)(f) of the GDPR (legitimate interest – establishing and pursuing possible claims, defence against claims)

4. Recipients of your Personal Data may include authorised employees of the Data Controller, entities providing services to the Data Controller, in particular Kopalnia Soli "Wieliczka" S.A. as a processor and other entities providing IT support for the System and marketing services, as well as entities authorised to receive data on the basis of law in force.
5. Your personal data will be stored:
  - 1) for the duration of the agreement concluded with you or ongoing partnership;
  - 2) until you object to the processing - where the processing of personal data is based on a legitimate interest;
  - 3) until the consent you have given is withdrawn; you have the right to withdraw your consent at any time, without affecting the lawfulness of the processing carried out on the basis of your consent prior to its withdrawal;
  - 4) for the period during which the applicable law prescribes the retention of the data or until the expiry of the limitation period for possible claims.
6. In connection with the processing of personal data, you have the following rights:
  - 1) the right of access to data content, the right of rectification, the right to erasure, the right to limit data processing, the right to data portability,
  - 2) the right to object to the processing of your personal data – if the processing of your personal data is based on the so-called legitimate interest and under the conditions specified in the provisions of the GDPR,



- 3) the right to lodge a complaint to the supervisory authority (President of the Office for the Protection of Personal Data) if it is considered that the processing of personal data violates the regulations
7. All of the rights indicated above apply to the extent of the provisions of the GDPR.
8. Your provision of personal data is voluntary, but in certain cases necessary for the conclusion or execution of the Agreement.
9. No automated decision-making, including profiling, will take place in the course of the Data Controller's processing of personal data.

## **§10**

### **Final provisions**

1. In matters not governed by these Terms and Conditions, the Terms and Conditions of the provision of services by electronic means, and the Terms and Conditions of Stays in Health Resort Workings of the "Wieliczka" Salt Mine, the generally applicable provisions of the law shall apply, including in particular the provisions of the Civil Code of 23 April 1964 and the Consumer Rights Act of 30 May 2014.
2. These Terms and Conditions are available at [www.kopalnia.pl/resort](http://www.kopalnia.pl/resort) under "Regulations".
3. KSW Turystyka reserves right to amend these Terms and Conditions at any time, with the proviso that the amendment shall take effect from the date of posting of the amended Terms and Conditions on the website [www.kopalnia.pl](http://www.kopalnia.pl) and shall only apply to Sales Agreements concluded after that date.
4. These Terms and Conditions do not preclude the conclusion of a Contract of Sale with the Buyer on different terms and conditions, as agreed with the Buyer.
5. The Appendices constitute an integral part of these Terms and Conditions.
6. The Terms and Conditions enter into force on 21 July 2025.

#### **Attachments:**

1. Price list for health resort services provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o.o.

## Appendix 1

Price list for health resort services provided by Kopalnia Soli "Wieliczka" Turystyka sp.

Z O.O.

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
Health Day	Health Day - 1 run for 5 hours	Mon-Fri	PLN 220/person /day	free	Yes
	Health Day - 2-4 runs for 5 hours	Mon-Fri	PLN 210 / person / day	free	Yes
	<b>PRO</b> Health Day with transfer (from Kraków), lunch-box and salt-based cosmetics	Mon-Fri	PLN 1,115 /1 person  PLN 1,580 /2 persons  PLN 2,106 /3 persons  PLN 2,640 /4 persons  PLN 620 / person for 5 or more persons	free	Yes
Outpatient treatment stay	Outpatient treatment stay	Mon-Fri  Treatment stays start on Mondays	200 PLN / person / day	free	Yes
Treatment stay with accommodation	Treatment stay with accommodation at Hotel Grand Sal****- one week's stay	Treatment stays with accommodation start on Sundays	Low season <b>(16.10.2025 - 23.12.2025):</b>  PLN 3,024 / person - SGL room  PLN 4,374 / 2 persons (DBL /TWIN room)  High season <b>(16.04.2025 - 15.10.2025):</b>	free	No

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
			PLN 3,624 / person - SGL room  PLN 4,614 / 2 persons (DBL /TWIN room)		
	Treatment stay with accommodation at Hotel Grand Sal****- 2 weeks' stay	Treatment stays with accommodation start on Sundays	Low season (16.10.2025 - 23.12.2025):  PLN 6,277 / person - SGL room  PLN 8,927 / 2 persons (DBL /TWIN room)  High season (16.04.2025 - 15.10.2025):  PLN 6,797 PLN / person - SGL room  PLN 9,447 / 2 persons (DBL /TWIN room)	free	No
	<b>PRO</b> treatment stay with accommodation at Hotel Grand Sal****- 2 weeks' stay	Treatment stays with accommodation start on Sundays	Low season (16.10.2025 - 23.12.2025):  PLN 11,380 / person - SGL room  PLN 17,520 / 2 persons (DBL /TWIN room)	free	No

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
			High season <b>(16.04.2025 - 15.10.2025):</b>  PLN 12,055 PLN / person - SGL room  PLN 18,195 / 2 persons (DBL /TWIN room)		
	Treatment stay with accommodation at Hotel Grand Sal****- 3 weeks' stay	Treatment stays with accommodation start on Sundays	Low season <b>(01.01.2025 - 15.04.2025 and 16.10.2025 - 23.12.2025):</b>  PLN 9,580 / person - SGL room  PLN 13,580 / 2 persons (DBL /TWIN room)  High season <b>(6.04.2025 - 15.10.2025):</b>  PLN 10,380 / person - SGL room  14,380 / 2 persons (DBL /TWIN room)	free	No
	Treatment stay with accommodation at the "Salt Mill" guest rooms - one week's stay	Treatment stays with accommodation start on Sundays	Low season <b>(16.10.2025 - 23.12.2025):</b>  PLN 2,080 / person - (single room)	free	No

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
			PLN 3,380 / 2 persons (double room)		
	Treatment stay with accommodation at the "Salt Mill" guest rooms - 2-weeks' stay	Treatment stays with accommodation start on Sundays	Low season (16.10.2025 - 23.12.2025):  PLN 4,340 /person - (single room)  PLN 6,990 / 2 persons (double room)	free	No.
	Therapeutic stay with accommodation at the "Salt Mill" guest rooms - 3-weeks' stay	Therapeutic stays with accommodation start on Sundays	Low season (16.10.2025 - 23.12.2025):  PLN 6,600 / person - (single room)  PLN 10,600 / 2 persons (double room)	free	No.
Spa relaxation	Prevention package with overnight stay <b>The offer is non-refundable.</b>	Weekend stays with breakfast start from Sunday to Thursday	Low season (16.10.2025 - 23.12.2025):  PLN 1,307 / person - SGL room  PLN 2,011 / 2 persons (DBL /TWIN room)  High season (16.04.2025 - 15.10.2025):	8%	No.

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
			PLN 1 393 /person - SGL room  PLN 2,097 / 2 persons (DBL /TWIN room)		
Healthy Sleep	Overnight Stay in the Eastern Mountain Stables Chamber <b>The offer is non-refundable.</b>	From Friday to Saturday on specific days - as scheduled	PLN 195 /person	8%	Yes
	Reserving an unused bed <b>The offer is non-refundable.</b>		PLN 90	8%	Yes
Healthy Saturday prevention programme	Healthy Saturday - full-fee <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 220 /person	23%	Yes
	Healthy Saturday - reduced price Available to children over the age of 4 and youth up to the age of 19 upon presentation of a valid photo ID confirming their dates of birth, university students up to the age of 26 upon presentation of a valid student ID card, as well as visitors over the age of 65 upon presentation of a valid photo ID confirming their dates of birth. <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 154 /person	23%	

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
	Healthy Saturday - family (2 + 1) Available to families made up of two adults and a child over the age of 4 and up to the age of 16 upon producing a valid photo ID confirming their date of birth. <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 534 /person	23%	
	Healthy Family Saturday (2 + 2) Available to families of two adults and two children over the age of 4 and up to the age of 16 upon producing a valid photo ID confirming their dates of birth. <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 688 /person	23%	
	Healthy Saturday with a Large Family Card Available to persons entitled to purchase a Standard ticket upon producing the Large Family Card and a valid photo ID. <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 165 /person	23%	
	Healthy Saturday - reduced with the Large Family Card Available to children over the age of 4 and youth up to the age of 19 upon presentation of a	On Saturdays on specific days - as scheduled	PLN 115 /person	23%	

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
	valid photo ID confirming their dates of birth along with the Large Family Card, university students up to the age of 26 upon presentation of a valid student ID card along with the Large Family Card, as well as visitors over the age of 65 upon presentation of a valid photo ID confirming their dates of birth along with the Large Family Card. <b>The offer is non-refundable.</b>				
	Healthy Saturday - group (min. 10 persons) with purchase of min. 10 pcs, one free of charge ticket for the group leader is offered <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 198 /person	23%	
Breathing in Sport preventive programme	Breathing in Sport - fully paid <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	220 PLN /person	23%	Yes
	Breathing in sport - group (min 10 persons). - with purchase of min. 10 pcs, one free of charge ticket for the group leader is offered	On Saturdays on specific days - as scheduled	PLN 198 /person	23%	



Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
	<b>The offer is non-refundable.</b>				
Depth of Consciousness prevention programme	Depth of consciousness - fully paid <b>The offer is non-refundable.</b>	On Saturdays on specific days - as scheduled	PLN 220/person	23%	Yes
	Depth of consciousness - group ticket (min. 10 persons) <b>The offer is non-refundable.</b>  - with purchase of min. 10 pcs, one free of charge ticket for the group leader is offered	On Saturdays on specific days - as scheduled	PLN 198/person	23%	
Study visit		Mon-Sat	PLN 1,600 /group of 15 persons	23%	No
Guardian's stay	Guardian		PLN 90 /person	free	No.
Additional services	Transfer to Main Railway Station, Kraków		PLN 140	Service sold as part of the therapeutic stay with accommodation, rate free	No.
	Transfer - Balice Airport		PLN 200	Service sold as part of the therapeutic stay with accommodation, rate free	No.

Service	Variant name	Service availability	Gross price	VAT rate	Availability in the online sales system
	Dinner		PLN 46	Service sold as part of the therapeutic stay with accommodation, rate free	No.
	Breakfast at Grand Sal Hotel****	for spa patients	PLN 45	Service sold as part of a therapeutic stay with accommodation, rate free	No.
	Breakfast (PRO package) Mediterranean diet		PLN 110	Service sold as part of a therapeutic stay with accommodation, rate free	No.
	Lunch-box		PLN 110	Service sold as part of a therapeutic stay with accommodation, rate free	No.

The Spa reserves the right to determine the prices of complex products based on the current price lists of the "Wieliczka" Salt Mine capital group.