TERMS AND CONDITIONS OF THE EVENT:
2026/2027 NEW YEAR'S EVE BALL AT THE "WIELICZKA" SALT MINE

ORGANISER

The event is organised by Kopalnia Soli "Wieliczka" Turystyka Sp. z o. o., Park Kingi 10, 32-020 Wieliczka, KRS 0000030908, NIP: 683 14 80 313, www.kopalnia.pl.

DATE AND LOCATION OF THE EVENT

The event will take place on 31 December 2026 at 8:00 p.m. in the Warszawa Chamber, located below the surface and comprising part of the historic "Wieliczka" Salt Mine.

EVENT DESCRIPTION

On New Year's Eve, the Warsaw Chamber at the "Wieliczka" Salt Mine, situated 125 metres underground, will turn into San Remo in Italy – thrilling and filled with unforgettable experiences. Set against the extraordinary backdrop of a UNESCO World Heritage Site, a unique ball inspired by the spirit of *La Dolce Vita* will take place, combining Italian elegance, exquisite cuisine, live music and the unique atmosphere of the underground chambers of the "Wieliczka" Salt Mine.

ORGANISATION OF ELEVATOR RIDES TO AND FROM THE "WIELICZKA" SALT MINE

1. The event takes place in the Warszawa Chamber, which is located at the depth of 125 metres and constitutes part of the historic "Wieliczka" Salt Mine.
2. The participants of the ball will enter and leave the "Wieliczka" Salt Mine via the elevator in the Daniłowicz Shaft (M. Daniłowicza 10, 32-020 Wieliczka). The elevator rides are subject to the following terms:
   a) The number of people descending to the mine or leaving the mine at any given time is determined by the lift operators and the signalling officer, whose instructions participants are obliged to follow without exception;
   b) leaning out of the elevator or putting the limbs outside the elevator during the ride is strictly forbidden;
   c) while waiting for an elevator ride, participants should gather at a distance of approx. 3 metres from the entrance;
   d) during the elevator ride, the participants are required to follow the instructions of the mine staff supervising the ride, as well as the shaft signalmen.
3. The participants of the event will get to the "Wieliczka" Salt Mine via the elevator and will be taken to the Warszawa Chamber during organised elevator rides taking place from 7:00 p.m. to 7:45 p.m., and no later than 9:00 p.m.
4. The Organiser reserves the right to provide elevator rides for the participants using an elevator in a different shaft. In the case of unforeseen circumstances, for example due to safety concerns, the descent and return of the participants may also be conducted via the shaft stairwell.
5. Due to the character of the venue, persons with limited mobility participating in the event are required to notify the Organiser in advance by sending an e-mail to: events@kopalnia.pl

PARTICIPATION IN THE EVENT

1. Unless the participant holds a complimentary invitation issued by the Organiser, admission to the event is paid.
2. The participants are required to produce a valid ticket or an invitation.
3. A single ticket is valid for one participant only.
4. The number of seats in the venue is limited.
5. The tables and seats in the venue are numbered.
6. The admission tickets for the event are priced as follows:
   a) event ticket – 1,399 PLN (including VAT) per person
   b) event ticket including accommodation at the Grand Sal**** Hotel (price of a single ticket with a double room from 31 December 2026 to 1 January 2027) – 2,198 PLN (including VAT) per person
7. Event tickets will be available at the following brick and mortar sales points: Grand Sal**** Hotel, Park Kingi 7, Wieliczka, phone: +48 12 289 81 10 and the "Wieliczka" Salt Mine Event Organisation Department, Daniłowicza 10, Wieliczka, phone: +48 12 278 73 92 and on-line, via the sklep.kopalnia.pl platform.
8. The sales of event tickets at the reception desk of the Grand Sal**** Hotel, the "Wieliczka" Salt Mine Event Organisation Department cash desk and on-line sales via the sklep.kopalnia.pl platform are subject to the ***Terms and Conditions of Sales of Services Provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o. o. - 2026, which is available at:*** ***https://www.kopalnia.pl/turysta-indywidualny/informacje-praktyczne/wazne-informacje/regulaminy*** **.** Make sure to read these

Terms and Conditions before purchasing event tickets. Purchasing a ticket on-line is tantamount to a confirmation that you accept all the relevant *Terms and Conditions*.

9. Tickets will be offered for sale until they are sold out.

SAFETY

1. All participants remaining in the underground chambers of the “Wieliczka” Salt Mine are required to use only the designated paths (excavations) under the supervision of staff members supervising the event.
2. Due to the character of the venue (an underground chamber of an active mining facility), all participants are required to follow the instructions of staff members supervising the event.
3. The participants are not allowed to tamper with any electrical equipment and cables, as well as any elements of the water supply, fire suppression and communication systems located in the underground workings of the "Wieliczka" Salt Mine and in the surface buildings without authorisation.
4. The premises of the “Wieliczka” Salt Mine are under CCTV surveillance and monitored by a supervision system.
5. The premises of the “Wieliczka” Salt Mine and all the facilities constitute an integral, legally protected complex. Moving, removing or causing damage to any objects or facilities situated within the premises of the Mine is strictly prohibited.
6. Smoking and vaping, as well as using open flames is strictly forbidden on the premises of the “Wieliczka” Salt Mine, with the sole exception of the places designated by the Organiser.
7. For the sake of their own safety and the safety of other participants of the event, each participant is obliged to observe the rules of safety and follow the instructions of the event staff.
8. Legal guardians of minors participating in the event declare that they are fully responsible for their participation in the event.

LIABILITY

1. The participants of the event are obliged to strictly follow the Organiser’s instructions, as well as instructions of the staff responsible for security and safety during the event.
2. The Organiser shall not be held liable for situations resulting from failure to comply with the above-mentioned provisions, regulations and instructions of the personnel responsible for safety and order during the event, as well as for random events which cannot be predicted. The Organiser may refuse to offer services to the Event Participant who fails to comply with the provisions of these Terms and Conditions or the instructions referred to in item 1. This shall have an immediate effect and shall not require a prior order to cease and desist. In such event, the Participant will be asked to leave the premises immediately. The Organiser reserves the right to pursue compensation for the damages caused by the Participant.
3. Participants shall bear full material liability for damages caused in the area where the event takes place to its other participants, as well as for damages to the Organiser’s property or the property under the Organiser’s management, resulting from the participant’s fault.
4. The Organiser shall not be held liable for the belongings of the participants of the event left unattended in the area where the event takes place.

PERSONAL DATA PROTECTION

1. The event may be recorded by the Organiser in the form of photographic and video materials, broadcast or streamed live, as well as disseminated in other forms on-line, including on social media platforms.
2. The participants in the event agree that the Organiser has the right to record and use their likeness and unaltered image in information and promotional materials developed by the Organiser, in broadcasts and live streaming content, as well as in content disseminated in other forms on-line, including on social media platforms.
3. The participant reserves the right to withdraw their consent to the dissemination of their likeness and image in information and promotional materials developed by the Organiser, in broadcasts and live streaming content, as well as in content disseminated in other forms on-line, including on social media platforms.
4. In order for this withdrawal to be effective, the participant is required to submit their withdrawal in writing by sending an e-mail to iod@kopalnia.pl no later than 3 working days before the event.
5. The Data Controller is Kopalnia Soli “Wieliczka” Turystyka Sp. z o. o., Park Kingi 10, 32--020 Wieliczka, KRS 0000030908, NIP: 683 14 80 313.
6. The information clause is available at www.kopalnia.pl/zastrzezenia-prawne.

CONCLUDING REMARKS

1. The event may be cancelled due to any unforeseen events or force majeure.
2. Should the Organiser cancel the event, refunds for purchased tickets will be issued in accordance with the general terms and conditions; in the case of tickets purchased on-line, refunds will be issued on the basis of the *Terms and Conditions of Sales of Services Provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o. o. - 2026,* which is available at: ***https://www.kopalnia.pl/turysta-indywidualny/informacje-praktyczne/wazne-informacje/regulaminy***.
3. Please be informed that should you decide not to attend the event, pursuant to Article 38, item 12 of the Act of 30 May 2014 on Consumer Rights (Dz. U. [Journal of Laws] of 2023, item 2759, as amended), the buyer is not entitled to the right of withdrawal from the Contract.
4. These regulations are available on the Organiser's website – www.wieliczka-saltmine.com, as well as from the Organiser's representative during the event.