TERMS AND CONDITIONS OF ENTRY AND PARKING

I. ORGANISATION OF THE CAR PARK

1. The car park is operated by Kopalnia Soli "Wieliczka" S.A., hereinafter referred to as KSW S.A.
2. The car park is open from 6:00 a.m. until 10:00 p.m. on all days of the week (with the exception of 1 January, Easter Sunday, 1 November, as well as 24 and 25 December). KSW S.A. reserves the right to close the car park on other days, as well as change the opening hours of the car park by either shortening or extending the opening time, of which the car park users will be informed before entering the car park.
3. By entering the area of the car park in a motor vehicle, every car park user agrees to the terms and conditions of these Terms and Conditions and undertakes to observe their provisions.

II. ENTRY, PARKING AND DEPARTURE CONDITIONS

1. By entering the car park, as the user of the car park (hereinafter referred to as “the user”) you conclude a paid parking space lease agreement with KSW S.A. The agreement expires upon leaving the car park.
2. Upon entering the car park, the User who does not have a parking ticket purchased via the Website drives up to the barrier and collects the relevant printout (entry ticket). The user who has already purchased a Parking Ticket displays the QR code on the ticket to the reader located in front of the barrier (without collecting an entry ticket).
3. The entry barrier opens automatically when the control system reads the vehicle registration plate number and the entry ticket is collected or the QR code from the Parking Ticket is scanned.
4. When the entry barrier is opened, the User parks their vehicle in a vacant parking space
5. In order to leave the car park, in the case of Visitors who have collected an entry ticket, payment for parking must be made at one of the two car park cash registered located in the car park area (if the user remains in the car park area for longer than 15 minutes). The time between payment of the parking fee and departure is 15 minutes (once this time is exceeded, the User will be charged another parking fee). If it is not possible to pay the ticket at the car park cash register, the Visitor needs to pay the parking fee at the exit terminal via credit/debit card.
6. The exit barrier is opened automatically (subject to payment of the parking fee after collecting an entry ticket) when the vehicle pulls up to the exit terminal and stops in front of the exit barrier or after scanning the entry ticket or Parking Ticket.
7. In order to contact support, both the terminals and the payment booths are equipped with intercoms which enable contact with car park staff.

III. PRICE AND PARKING TIME

1. A one-off charge is collected for each case of parking the vehicle between 6:00 a.m. and 10:00 p.m. - the daily parking duration is not limited.
2. The fee for entry and parking of a vehicle in the car park is charged in accordance with the price list specified in Appendix No. 2 to the Terms and Conditions of the

Sale of Services offered by Kopalnia Soli “Wieliczka” S.A. and displayed on the information board in front of the car park entrance.

3. The vehicle may only leave the car park after payment of the parking charge and any additional fees.
4. If the user leaves their vehicle in the car park after 10:00 p.m., an additional charge will apply, in line with the price list. In order to be able to leave the car park area after 10:00 p.m., the User is required to contact the telephone number provided in a visible place at the entrance to the car park area. KSW S.A. security staff will allow the User to leave the car park area after confirming that the User has paid the parking fee and any additional fees.
5. If the vehicle is left for a longer time, i.e. from 6:00 a.m. to 10:00 p.m. on the following day, in addition to the previous day's parking charge and an additional fee, another parking charge will be levied, according to the price list. The charges are added up.
6. Payment for parking is made by entering the registration number of the vehicle or by scanning the entry ticket on the panel of the payment booth and paying the relevant fee. After payment, the User may leave the car park.
7. Payment can be made by credit/debit card or cash.
8. Payments are processed byCentrum Elektronicznych Usług Płatniczych eService sp. z o. o. with its registered office in Warsaw, Jana Olbrachta 94, 01102 Warsaw, entered in the register of entrepreneurs kept by the District Court for the Capital City of Warsaw in Warsaw, 12th Commercial Division of the National Court Register, under KRS number: 0000490970, NIP (National Business Registry Number): 1181477610, REGON (National Business Registry Number): 016107240, share capital 56,000,000 PLN, a national payment institution within the meaning of the Payment Services Act of 19 August 2011, entered in the Payment Services Register under number IP7/2013.

IV. LIABILITY

1. KSW S.A. shall not be liable for damage due to theft, loss or destruction of the vehicle, as well as items left in the vehicle, during the period the vehicle is parked in the car park.
2. The User shall be responsible for any damage caused in the car park, including to other Users and third parties.
3. The User is obliged to immediately inform the car park staff of any damage caused and/or incurred in the car park no later than before leaving the car park.
4. Failure to comply with these Terms and Conditions, in particular a failure to pay the relevant fee will result in the inability to leave the car park until all relevant fees have been paid.
5. Dangerous vehicles and any vehicles parked outside the designated areas and obstructing traffic may be towed away at the expense and risk of the User by authorised services.

V. TERMS AND CONDITIONS OF USE OF THE CAR PARK

1. Vehicles may only be parked in designated parking spaces or in areas indicated by the car park attendant.
2. It is forbidden to park near entrances, exits, lanes, crossings, pedestrian crossings, as well as places marked with a "NO PARKING" sign.

3. Users are required to respect road signs (vertical and horizontal) and other terms and conditions of use of the car park and to follow the instructions of the KSW S.A. security staff and other marked KSW S.A. staff members.
4. KSW S.A. shall have the right to refuse entry of a vehicle in situations justified by security, safety or organisational reasons, including in particular the lack of available parking spaces.
5. A storage contract within the meaning of Article 835 et seq. of the Civil Code of 23 April 1964 is not concluded between the User and KSW S.A. The car park user is obliged to protect the motor vehicle and the movable property in the motor vehicle against theft and damage. Kopalnia Soli "Wieliczka" S.A. shall not be held liable for loss of or damage to motor vehicles or items left in the motor vehicles parked in the car park.
6. Any complaints regarding the concluded rental agreement can be submitted in writing or to the Operator's e-mail address. The complaint must include at least the registration number of the vehicle, the date of parking and the contact details of the complainant. The Operator shall respond to the complaint within 14 days of receipt in writing or by e-mail.

VI SAFETY REGULATIONS

1. The provisions of the Act of 20 June 1997 – Road Traffic Law, its executive acts and other generally applicable legal Terms and Conditions are in force in the area of the car park.
2. A speed limit of 10 km/h is enforced on the premises of the car park.
3. Users are forbidden from bringing weapons, dangerous materials and illegal substances to the car park premises.
4. On the premises of the car park, the following are strictly forbidden:
   a. smoking, the use of open flames, consuming alcohol and other intoxicants;
   b. storing fuels, flammable substances and empty fuel containers;
   c. refuelling of vehicles, with the exception of charging of electric vehicles;
   d. parking cars with the ignition switch on, lights on, open windows, doors or boot;
   e. parking of vehicles with visible leaks;
   f. leaving children or animals unattended in the motor vehicles;
   g. carrying out any promotional or advertising activities on the premises of the car park without the consent of the Operator;
   h. repairing, washing or vacuuming the motor vehicle, as well as carrying out other works that may pollute the car park area.
   i. taking off and operating drones and other flying devices;
   j. parking in spaces for drivers with disabilities in the case of vehicles not entitled to do so;
   k. leaving waste.

KSW S.A. contact details

Kopalnia Soli "Wieliczka" S.A.
Park Kingi 1
32-020 Wieliczka
Phone: +48 12 278 71 11
email: sekretariat.sa@kopalnia.pl
Emergency telephone (Security): +48 12 278 71 24
These Terms and Conditions are publicly available and are located in a visible place at the entrance to the car park and on the www.kopalnia.pl website.