TERMS AND CONDITIONS OF THE EVENT:
NEW YEAR'S CONCERT AT THE 'WIELICZKA' SALT MINE

GOALS

1. Organisation of a cultural event for music aficionados.
2. Promotion of the "Wieliczka" Salt Mine as an organiser of cultural events.

ORGANISER

The event is organised by Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., Park Kingi 10, 32-020 Wieliczka, KRS 0000030908, NIP: 683 14 80 313, www.kopalnia.pl.

DATE AND LOCATION OF THE EVENT

The event will take place on 9 January 2027 (first concert) and 10 January 2027 (second concert) at 6:00 p.m. in the Warszawa Chamber located underground in the historic 'Wieliczka' Salt Mine. Both concerts will feature the same performers and follow the same programme.

EVENT DESCRIPTION

The evening will be filled with the most beautiful Polish hits. The carefully curated repertoire will combine classical elegance with energy and emotional intensity, creating a musical performance that brings together diverse emotions. The artists will take the audience on an extraordinary journey through the world of Polish song, performing pieces that have been delighting music lovers in Poland and around the world for many years. The concert will feature timeless Polish hits in unique arrangements. The performance will feature outstanding soloists of the Kraków Opera, accompanied by the Kraków Opera Orchestra led by Piotr Sułkowski.

FRAMEWORK PROGRAMME OF THE EVENT

Each of the concerts will feature two acts, with a 15- to 30-minute intermission between the first and second act.

ORGANISATION OF ELEVATOR RIDES TO AND FROM THE 'WIELICZKA' SALT MINE

1. The event takes place in the Warszawa Chamber, which is located at the depth of 125 metres and constitutes part of the historic 'Wieliczka' Salt Mine.
2. The participants of the event will enter and leave the 'Wieliczka' Salt Mine via the elevator in the Daniłowicz Shaft (M. Daniłowicza 10, 32-020 Wieliczka). The elevator rides are subject to the following terms:
   a) The number of people descending to the mine or leaving the mine at any given time is determined by the lift operators and the signalling officer, whose instructions participants are obliged to follow without exception;
   b) leaning out of the elevator or putting the limbs outside the elevator during the ride is strictly forbidden;
   c) while waiting for an elevator ride, participants should gather at a distance of approx. 3 metres from the entrance;
   d) during the elevator ride, the participants are required to follow the instructions of the mine staff supervising the ride, as well as the shaft signalmen.
3. The descents of event participants to the "Wieliczka" Salt Mine workings and the passage to the Warszawa Chamber will be organised from 4:30 p.m. to 5:45 p.m.
4. The Organiser reserves the right to provide elevator rides for the participants using an elevator in a different shaft. In the case of unforeseen circumstances, for example due to safety concerns, the descent and return of the participants may also be conducted via the shaft stairwell.
5. Due to the unique location of the event, the Mine cannot ensure that people with mobility problems will be able to get to the venue. We ask people with mobility issues to contact us by e-mail before making a booking: imprezy@kopalnia.pl.

PARTICIPATION IN THE EVENT

1. Admission to the event is paid, unless the event participant has a free personal invitation issued by the Organiser on a valid document.
2. The participants are required to produce a valid ticket or an invitation.
3. The invitation is valid for two individuals and the ticket is valid for one individual.
4. The number of seats in the venue is limited.
5. The seats will be numbered.
6. The admission tickets for the event are priced as follows:
   a) seats in sector I - 489 PLN gross;
   b) seats in sector II - 369 PLN gross.

7. Tickets **will be available at the following location**: Grand Sal**** Hotel, Wieliczka, Park Kingi 7; Phone: +48 12 278 73 92 **and online at sklep.kopalnia.pl**.
8. The sales of event tickets at the reception desk of the Grand Sal**** Hotel and on-line via the sklep.kopalnia.pl website are subject to the *Terms and Conditions of Sales of Services Provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o.o. - 2026*, which is available at: https://www.kopalnia.pl/turysta-indywidualny/informacje-praktyczne/wazne-informacje/regulaminy. Make sure to read these Terms and Conditions before purchasing event tickets. Purchasing a ticket on-line is tantamount to a confirmation that you accept all the relevant *Terms and Conditions*.
9. Tickets will be offered for sale until all the seats are sold out.

SAFETY

1. All participants remaining in the underground chambers of the "Wieliczka" Salt Mine are required to use only the designated paths (excavations) under the supervision of staff members supervising the event.
2. Due to the character of the venue (an underground chamber of an active mining facility), all participants are required to follow the instructions of staff members supervising the event.
3. The participants are not allowed to tamper with any electrical equipment and cables, as well as any elements of the water supply, fire suppression and communication systems located in the underground workings of the "Wieliczka" Salt Mine and in the surface buildings without authorisation.
4. The premises of the "Wieliczka" Salt Mine are under CCTV surveillance and monitored by a supervision system.
5. The premises of the "Wieliczka" Salt Mine and all the facilities constitute an integral, legally protected complex. Moving, removing or causing damage to any objects or facilities situated within the premises of the Mine is strictly prohibited.
6. Smoking (including e-cigarettes/vapes) and the use of open flames are prohibited in the workings of the "Wieliczka" Salt Mine.
7. For the sake of their own safety and the safety of other participants of the event, each participant is obliged to observe the rules of safety and follow the instructions of the event staff.
8. Legal guardians of minors participating in the event declare that they are fully responsible for their participation in the event.

LIABILITY

1. The participants of the event are obliged to strictly follow the Organiser's instructions, as well as instructions of the staff responsible for security and safety during the event.
2. The Organiser shall not be held liable for situations resulting from failure to comply with the above-mentioned provisions, regulations and instructions of the personnel responsible for safety and order during the event, as well as for random events which cannot be predicted. The Organiser may refuse to offer services to the Event Participant who fails to comply with the provisions of these Terms and Conditions or the instructions referred to in item 1. This shall have an immediate effect and shall not require a prior order to cease and desist. In such event, the Participant will be asked to leave the premises immediately. The Organiser reserves the right to pursue compensation for the damages caused by the Participant.
3. The Participant bears full financial responsibility for damage to property and third parties (including other participants) in connection with their participation in the event, as well as for damage caused to the Organiser's property or property entrusted to the Organiser, for which the participant is found liable.
4. The Organiser shall not be held liable for the belongings of the participants of the event left unattended in the area where the event takes place.

PERSONAL DATA PROTECTION

1. The event may be recorded by the Organiser in the form of photographic and video materials, broadcast or streamed live, as well as disseminated in other forms on-line, including on social media platforms.
2. The participate in the event agree that the Organiser has the right to record and use their likeness and unaltered image, as well as the likeness and unaltered images of children participating in the event under their care in information and promotional materials developed by the Organiser, in broadcasts and live streaming content, as well as in content disseminated in other forms on-line, including on social media platforms.

3. The participant reserves the right to withdraw their consent to the dissemination of their likeness and image in information and promotional materials developed by the Organiser, in broadcasts and live streaming content, as well as in content disseminated in other forms on-line, including on social media platforms.
4. In order for this withdrawal to be effective, the participant is required to submit their withdrawal in writing by sending an e-mail to iod.ksw@kopalnia.pl no later than 3 working days before the event.
5. The Data Controller is Kopalnia Soli "Wieliczka" Turystyka Sp. z o.o., Park Kingi 10, 32--020 Wieliczka, KRS 0000030908, NIP: 683 14 80 313.
6. The information clause is available at www.kopalnia.pl/zastrzezenia-prawne.

CONCLUDING REMARKS

1. The event may be cancelled due to any unforeseen events or force majeure.
2. In the event of the cancellation of the event, tickets purchased at the above-mentioned location will be refunded based on standard provisions, while tickets purchased online will be refunded on the basis of: *Terms and Conditions of Sales of Services Provided by Kopalnia Soli "Wieliczka" Turystyka sp. z o.o.* - 2026 , which is available at: https://www.kopalnia.pl/turysta-indywidualny/informacje-praktyczne/wazne-informacje/regulaminy.
3. Please be informed that should you decide not to attend the event, pursuant to Article 38, item 12 of the Act of 30 May 2014 on Consumer Rights (Dz. U. [Journal of Laws] of 2023, item 2759, as amended), the buyer is not entitled to the right of withdrawal from the Contract.
4. These regulations are available on the Organiser's website – www.kopalnia.pl, as well as from the Organiser's representative during the event.